

# STEVEN ROSS

## address

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## Experience

### **Computer Consultant, The University of Iowa** Iowa City, Iowa 7/07-8/09

One of two computer support personnel for dynamic, 300+ computer School of Art and Art History.

- Administered CLAS-IT Group website: <http://www.clas.uiowa.edu/it/>
  - Streamlined out-dated XHTML and CSS
  - Re-defined and unified site's unorganized file system
  - Implemented CLAS Web Group's recommended template
  - Updated content as needed or requested
- Responded to all levels of user issues; escalated, resolved, or delegated as necessary
- Installed and configured Windows and Macintosh clients using SCCM and Casper Imaging software
- Managed Active Directory objects and Microsoft Exchange email accounts
- Created documentation and instruction of computing solutions and procedure for technical and non-technical users
- Researched and implemented cost-effective hardware and software
- Served as technical liaison between hardware and software vendors and users

### **Assistant Consultant, The University of Iowa** Iowa City, Iowa 8/05-7/07

Worked with full-time CLAS-IT Computer Consultants across campus and provided timely and effective hardware and networking support.

- Installed and configured Windows XP, Vista and Macintosh OSX operating systems and software
- Maintained departmental inventories of computing equipment
- Prepared computers for disposal in adherence with University standards
- Responded directly to faculty, staff, and student issues

### **Freelance Web Design (selected)**

**Kembrew McLeod** film maker, author, and professor

- Documentary film website, utilizing XHTML, CSS and WordPress as a Content Management System, installed and configured PHPList mailing list software
- URL: <http://www.copyrightcriminals.com/>

**Leah Mayer** ceramist

- multi-piece portfolio site using XHTML, CSS, and JQuery
- URL: <http://www.leahmayer.com/>

### **My Portfolio**

- URL: <http://www.stevenross.info/>

## Education

The University of Iowa — Bachelor of Fine Arts in Graphic Design, 2007

## Skills

XHTML, CSS, WordPress, JQuery, Macintosh OSX, Microsoft Windows, Adobe Creative Suite, Microsoft Exchange, Active Directory